Creative English YETI How to Guide

https://yeti.cognisoft.com/cogniapp/wa

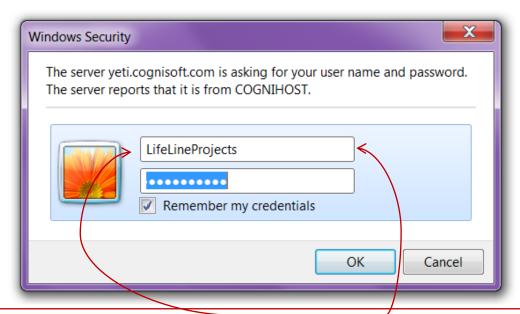
YETI Credential's Login

Username: LifeLineProjects

Case sensitive password: L1F3l1nePr0J#!

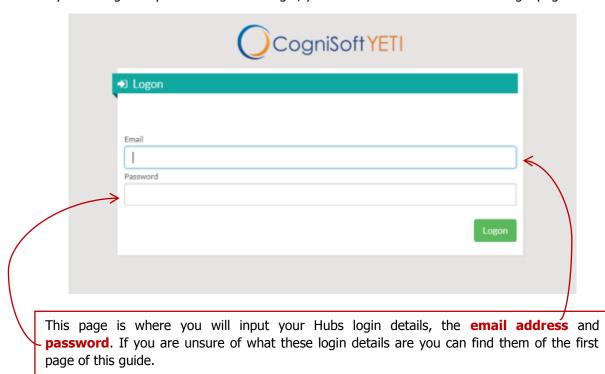
How to Login

You have each received a tablet that should have the YETI web page book marked so it is easy to find at all times, but in case this should not work for any reason this is the URL: https://yeti.cognisoft.com/Cogniapp/wa/. This will then take you to the credentials login page; this is the first login stage.



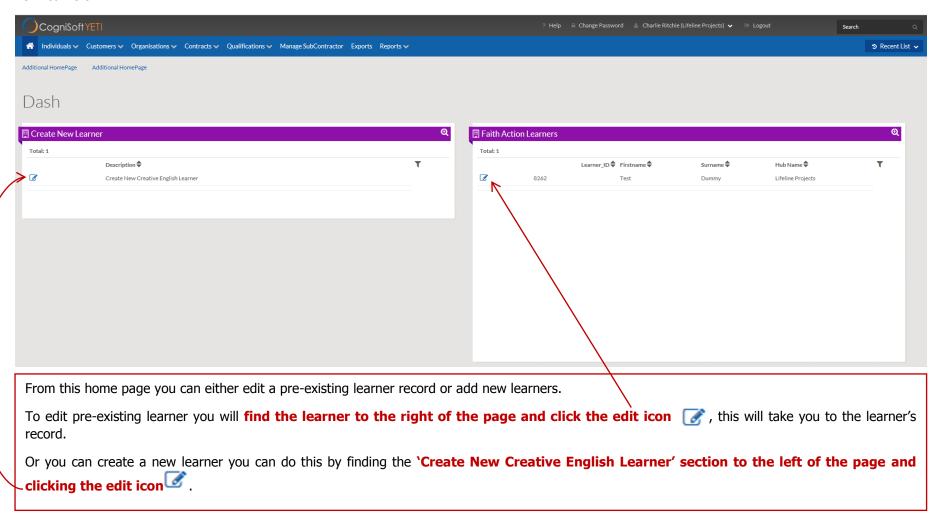
Here you will input the LifeLine Projects **username** and **password**, which you will find on the front page of this guide, again these credentials should already be saved to your tablet.

Once you have gotten past the credential login, you will be redirected to the user login page.



Navigating the Home Page

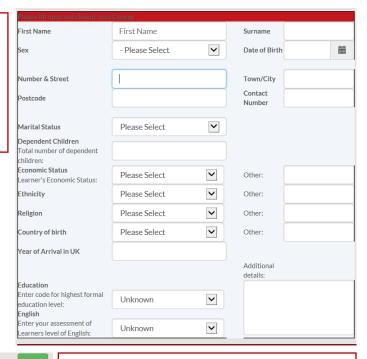
Once you have logged in you will be taken to the YETI home page. From here you will be able to navigate through existing learners and be able to set up new learners.

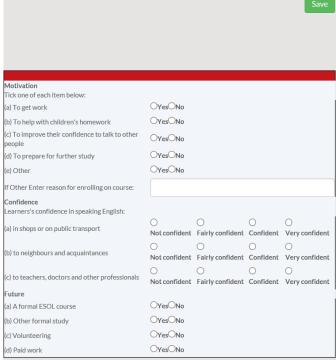


Setting Up a New Learner

To set up a new learner, follow the 2^{nd} step of the Home Page section of this guide. This will then take you to the below page. This is a learner record; there are 2 sections that will need to be populated in full, for a learners start on the programme.

To the right you will see the first section of the learning record. This is the learners details Name, Date of Birth, Address etc. This section has had two additional fields added to it since the last contract; these fields are full address and contract number.





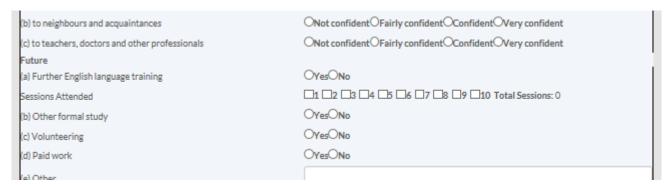
The next section is the learner's initial assessment. This section needs to be populated so when the learner has completed the programme we can assess the progress the learner has made. This section must be populated in full.

Once all the learners details have been completed in full click the **green save button** located at the top right hand side of the page.

How to Update Attendance

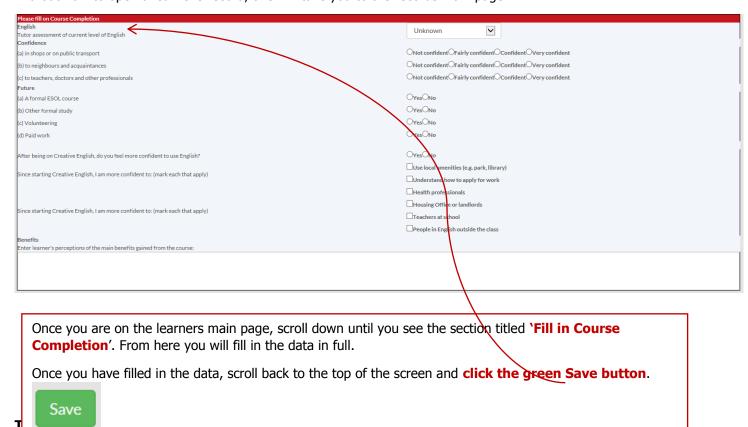
As part of the contract you will be required to update each learner's attendance data on YETI. This is to evidence that learners have been attending sessions.

Tick each box of "Sessions Attended" and the total will automatically update



How to Input Progression

When a learner has complete the programme you will be required to update their record with data to evidence their progress since being on the programme. To do this you will go into the learner's record; go to $\frac{\#Page \ 4}{4}$ to find out how to open a learner's record, this will take you to the records main page.



As with any system YETI has common issues that can occur, but are easily resolved.

1. I've tried to login and an error message occurs saying "logon failed"?

This is usually due to the fact that there are already two people logged in at this time. You will need to try logging back in later in the day and please ensure that when you are not using YETI and entering data to log out to avoid other people unnecessarily waiting to log in.

2. I've created a learner but now I can't find them on the system?

When entering learners you much make sure that you click the Green Save button otherwise the learner will not be registered on the system. This is also the case for any changes that you make to a learners record.

3. Some of the fields won't let me enter data?

If there are fields that won't let you enter data, click the Green Save button to save any data that you have currently input and refresh the page.

4. There is warning label on the top of the screen what does this mean?

There are two types if warning labels, if the warning label is Amber then there is no issue to be resolved and the warning is in relation to separate part of the system. This means that you do not need to do anything.

If the warning label is Red then you have most likely missed a part of the form that is required to be filled in, double check through the form and any fields you have missed fill in the information and save. If the Red warning label continues please contact Charlie Ritchie.

5. I've logged on and an error message is on my screen saying "Please retry or report this error to the system administrator." What do I do?

This means that at the end of the website address (URL) "login/login" has been added to the end of the address. Remove so it only contains https://yeti.cognisoft.com/cogniapp/wa then proceed to login again. It should now let you login without any issues.